



In 2008, the Ibero-American Judicial Summit, with the support of EUROsociAL (first phase), approved the **100 Brasilia Rules**, to improve **access to justice for vulnerable persons**, demanding that judicial systems serve as **real instruments for defending people's rights, especially those of the most vulnerable persons**.

In its second phase, EUROsociAL focused on concrete application of the Brasilia Rules, promoting effective access to the justice system through the **elimination of barriers that limit or prevent the exercise of fundamental rights by vulnerable groups**.

Specifically, this action is **improving procedural aspects** identified as barriers to access justice through protocols of best practices.

Working lines: Each country has focused its intervention on a vulnerable target group: **Persons with disabilities** (Argentina), **young Afro-Brazilians** (Brazil), the **elderly and minors involved in family-related judicial processes** (Chile), **persons with auditory and psycho-social disabilities** (Costa Rica), **women victims of domestic violence** (Honduras), **incarcerated persons and persons with psychosocial disabilities** (Paraguay), and **indigenous communities** (Peru).

Working for



Argentina

- Approval and implementation of a protocol for access to justice for persons with psycho-social disabilities in order to guarantee the exercise of the right to vote.
- Manual of best practices in access to justice to guarantee the right to vote of persons with intellectual and psycho-social disabilities.

Brazil

- Action protocol to reduce barriers to access to justice for young black people in situations of violence.

Chile

- Approval and implementation of the protocol for attention to the elderly. Proposals for appropriate treatment.
- Approval and implementation of the protocol for attention to minors involved in family-related judicial proceedings.

Costa Rica

- Approval and implementation of an assistance Protocol for effective access to justice for persons with psycho-social disabilities.
- Approval and implementation of the protocol for certification of LESCO court interpreters for hearing impaired people,

Honduras

- Approval and implementation of the Protocol for Comprehensive assistance to Victims of Violence against Women in cases of Domestic and Intra-Family Violence.

Paraguay

- Approval and implementation of a protocol to ensure effective access to justice for incarcerated persons.
- Approval and implementation of a protocol to ensure effective access to justice for persons with psycho-social disabilities.

Peru

- Approval and implementation of the Protocol for Action in Judicial Proceedings involving members of the community and 'ronderos'.
- Approval and implementation of the attention protocol.

Coordinating partner:



Operating partners:





Argentina and Costa Rica get inspired from Spain to facilitate access to justice for people with disabilities

Both countries have created **best practices protocols** with clear guidelines on the subject, aimed mainly at lawyers, prosecutors, defence lawyers, other justice operators and auxiliary staff in the administration of justice. **The Spanish experience was considered as a possible reference** in creating these protocols. Various Spanish stakeholders such as the Justice and Disability Forum (General Council of the Judiciary), Attorney General's Office, Manantial Foundation, Carmen Prado Valcárcel Foundation, Law Faculty of the Complutense University, ONCE Foundation, CERMI and Aequita Foundation have had meetings with delegations from both countries to explain their best practices.

Inter-sectorial coordination, the key to creating an Attention Protocol for the elderly in Chile

Thanks to the support of EUROsociAL, Chile has an **attention protocol for the elderly**, who will access the services provided by the law centres of the Legal Aid Corporations (LACs). Aside from providing free legal attention, guidance and assistance to the elderly, these centres have started to carry out activities with the community to promote and publicise the specialised services for the elderly.

Inter-sectorial coordination between the Chilean Ministry of Justice, the Legal Aid Corporations, the Ministry of Social Development and the National Service for the Elderly (SENAMA) has been the key for the creation and implementation of this Protocol. This intersectorial coordination has had other unexpected results such as the signing of a collaboration agreement between SENAMA and the LACs which involves, among other things, a transfer of resources to provide a specialised lawyer to the LACs in each region of the country.

A story of Change

Honduras works on an efficient and practical system to protect women

A total of 100,967 complaints were filed in Honduras between 2008 and 2012, and around 33,000 were processed by the national courts. The Judiciary is determined to fight gender-based violence with all resources available. EUROsociAL is supporting a comprehensive strategy for the protection of women which reinforces the work of the Commission for Monitoring Application of the Law Against Domestic Violence.



Not only has a protocol been approved defining action guidelines and a model for coordination between institutional stakeholders and justice workers who participate in the pathway for attention to female victims of violence, but a centre for non-formal justice has also been opened with the collaboration of EUROsociAL, which is oriented towards facilitating access to justice for victims of gender-based violence, in which justice workers collaborate with public institutions and non-profit organisations.

Rosa Lourdes Paz Haslam, Magistrate in the Supreme Court of Justice, indicated that "we want to go deeper in the implementation of this programme so we can replicate it and provide greater coverage for this vulnerable group to include the children within the family circle of these women".

Numbers:

153 Participating Institutions

<http://goo.gl/idjYeQ>



123 Latin American Institutions

<http://goo.gl/mNjork>



28 European Institutions

<http://goo.gl/WXeEgx>

710 Total Participants

40 Latin American Experts

44 European Experts

Approx. 5% Total Expenses of the Programme

Publications:

Manual of best practices in access to justice to guarantee the right to vote of persons with intellectual and psycho-social disabilities.

> <http://bit.ly/1C4rmdl>

Protocol for legal assistance to the elderly: Legal Aid Corporations, Chile. > <http://goo.gl/SwSDLu>

Protocol for Legal Aid for attention to children and adolescents involved in family legal disputes. > <http://bit.ly/15d5aj1>



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